

Terms and Conditions

1. This Promotional Competition is organised and run by Zapper Marketing SA (Pty) Limited (“Zapper”) and its nominated agent (CriticalHit.net). The Competition is open for entry by all South African residents of 18 years and older with a valid South African identity book, except employees of Zapper Marketing SA, CriticalHit.net and its advertising and/or promotion agencies, and/or merchants that form part of the Competition and their immediate families. Participants in the Competition agree that Zapper may contact them about future competitions or promotions.
2. By entering this Competition, all participants agree to be bound by these Terms and Conditions, which will be interpreted by the Promoters. The Promoters’ decision regarding any issue with the Competition will be final and binding and no correspondence will be entered into.
3. This is a question, answer, download and transaction based Competition. Entrants must answer the required question correctly, download and register with Zapper during the competition run and before winners are announced. For each successful transaction entrants make with Zapper during the competition period, they will receive an additional entry. The use of false information on the Zapper app or entrants/winners failing to meet these requirements will disqualify such user/s from participating in the Competition, and accepting a prize.
4. No responsibility will be accepted for any entry that is not delivered, received or is delayed due to technical reasons or otherwise.
5. To enter and participate in this Competition, all participants are required to:
 - 5.1. Answer the prescribed question correctly before the competition cut-off date.
 - 5.2. Have the Zapper app downloaded onto their smartphone and registered as a user before the entry cut-off date.
 - 5.3. The mobile phone number submitted on the competition entry form by the entrant must match that of the mobile phone number used to transact with Zapper.
 - 5.4. Entrants will receive one additional entry for every successful Zapper transaction they make with Zapper during the competition run.
6. The Competition will run for a limited period, from 9 May 2017 until 3pm on 16 May 2017, Central African Time. After the closing date, no more entries will be considered as valid for the Competition.
7. Prizes
 - 7.1. There will be 4 (four) prizes awarded after the closing date, with 4 (four) individual winners selected. The prizes are as follows:
 - 7.1.1. One (1) generic Zapper voucher sent to each winner’s Zapper app inbox to the value of R250 only.
 - 7.1.2. The prizes do not cover any other costs of the winners whatsoever.

- 7.2. The Prizes will not be transferable or negotiable, and no requests for cash or other alternatives will be considered.
- 7.3. The Promoters reserve the right to substitute a prize for an alternative prize of equal or greater value should any prizes not be available due to unforeseen circumstances.
8. Winners will be announced in May 2017 by CriticalHit.net and Zapper Marketing SA.
9. The prize winners will be contacted via their contact details submitted on the Zapper app, within one week of the draw having taken place.
10. In the event that a winner is ineligible to accept a prize in terms of the Competition rules as set out above, or is unable to accept a prize for any reason whatsoever, a replacement winner will be drawn from the remaining qualifying participants in accordance with the same process as applicable to the draw.
11. The Promoters reserve the right:
- 11.1. to select an alternative winner in the event that that they reasonably believe, in their sole discretion, that the drawn winner has contravened any of the Terms and Conditions; and
 - 11.2. to draw the winners on any alternative day should the need arise due to unforeseen circumstances.
12. The Promotes may require a winner to provide additional information as may reasonably be required to confirm the identity of the winner and to process and/or facilitate the winner's receipt or use of the prize.
13. By entering the Competition, each participant agrees that, in the event that he or she wins the prize, the Promoters may publish his/her name, surname and images, including photographs, on Zapper and CriticalHit.net's social media accounts and/or television without any liability to the Promoters or remuneration due to such participant, and that he/she will cooperate with any reasonable requests by Zapper and CriticalHit.net relating to post-winning publicity.
14. The Terms and Conditions of the Competition may be varied by reasonable notice at any time during the period of the Competition, and such varied Terms and Conditions will be effective as at such date as may be determined by the Promoters. No participants shall have any recourse against the Promoters as a result of the variation of the Terms and Conditions.
15. The Promoters reserve the right to:
- 16.1 extend or shorten the period of the Competition for technical reasons or due to unforeseen circumstances beyond its/their control; and/ or
 - 16.2. terminate the Competition if required to do so by any lawful authority and in such event participants shall have no recourse against the Promoters whatsoever.

16. No participant or winner shall have any claim whatsoever against the Promoters for loss or damage, whether direct, indirect, consequential or otherwise, and howsoever arising from participation in this Competition.
17. Any decisions taken by the Promoters' in respect of the Competition shall be final and no correspondence will be entered into.
18. The terms and conditions of the Competition shall be governed by the laws of the Republic of South Africa.